



Dr Winn Voravuthikunchai, *Group Data Scientist, Applied Analytics, Telenor Group*, Thailand

Winn has his masters in Telecommunication engineering from Ulm university, Germany, before pursuing his PhD in Computer vision and machine learning from University of Caen Normandy, France.

He has been working in the field of applied Machine learning and Data sciences for almost 10 years, for several organisations and companies such as Daimler AG, The French National Center for Scientific Research (CNRS), AirAsia, and Telenor.

He is now a group senior data scientist and a member of Telenor Expert Arena, which is a pool of the most senior experts within Telenor. His role is to support local Business units, and drives group initiative projects. He also develop prototypes and bring in new ideas and innovation to the company.

Recently, he developed a Chatbot called 'Botnoi' for his personal project. Botnoi has gained more than 500,000 users within 4 months since Beginning of 2017, and has won an international award from LINE, Japan for it's Natural Language processing (NLP), technology.

Consequently, Telenor has asked him to be in charged and develop chatbots to support various units especially customer care.